Dear Ronald,

Thank you for your extensive information, this allowed us to immediately investigate where things go wrong.

When checking the logs based on your IP address, I see that the mod_Security (security / anti-hacking module) of the web server comes into effect:

[Thu Nov 07 10:30:34.843091 2019] [:error] [pid 18763:tid 139828137834240] [client 213.127.0.213:5205] [client 213.127.0.213] ModSecurity: Access denied with code 403 (phase 2). Pattern match "image\\\\/svg\\\\+xml|text\\\\/(?:css|html|(?:x-)?(?:(?:ecma|java|vb)script|scriptlet)).|.application\\\\/x-shockwave-flash" at ARGS_POST:mimetypes. [file "/usr/local/cwaf/rules/07_XSS_XSS.conf"] [line "69"] [id "212740"] [rev "5"] [msg "COMODO WAF: XSS Attack Detected||vo-leshulp.nl|F|2"] [data "Matched Data: ,application/x-shockwave-flash found within ARGS_POST:mimetypes: text/xml,text/rtf,application/msword,application/x-shockwave-flash,image/bmp,image/jpg,image/jpeg,image/pjpeg,image/png,image/gif,image/svgxml,image/x-png,audio/mp3,audio/mpeg,application/vnd.ms-excel,application/pdf,application/svg,application/vnd.ms-powerpoint,video/x-ms-wmv,text/html,video/mp4,video/mpeg,video/avi,audio/wav,text/plain,video/quicktime,application/vnd.openxmlformats-officedocument.spreadsheetml.sheet,applicat..."] [severity "CRITICAL"] [tag "CWAF"] [tag "XSS"] [hostname "vo-leshulp.nl"] [uri "/setup/page4.php"] [unique_id "XcPkOjCECIwqy0DWlt0OtQAAAX8"], referer: https://vo-leshulp.nl/setup/page3.php

The error message indicates that Cross Site Scripting is being attempted. Perhaps you can pass this error message on to the developers of the software so that this can possibly be solved? If this is a necessary function, we can see if we can add an exception for just your site. Any consequences as a result of switching off this rule then fall under your own responsibility.

Dear Ronald,

There is a risk that third parties may be able to perform Cross Site Scripting on your site when this security rule is disabled in ModSecurity.

The module on your site may use this method to perform certain things, but it is potentially an unsafe method of working.

Please respond if we can disable the rule for you.